

# SOCIAL MEDIA FACTSHEET 2022



**TOURISM IRELAND'S** social strategy is to extend our consumer engagement, in a connected way, across platforms and networks in order to drive differentiation, reach, word of mouth and specific customer relevance for the island of Ireland as a holiday destination.

**370k**  
ITALIAN  
VISITORS TO  
IOI IN 2019

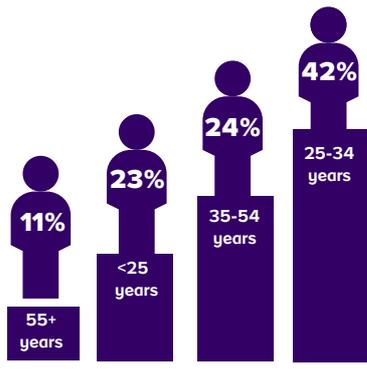
## ITALY'S MARKET PROFILE

**6<sup>TH</sup>** Italy is Ireland's 6th largest market in terms of overseas tourists to the Island of Ireland.



### WHAT DO ITALIANS LIKE ABOUT IRELAND?

- 1 Views & Landscapes
- 2 Built Heritage
- 3 Food & Drink
- 4 Living Culture
- 5 Soft Adventure
- 6 TV & Movies



65% of Italian holidaymakers that visited Ireland in 2019 were under 35 years old.

- 99%** Visited sites of historical interest
- 90%** Engaged in pastimes/events
- 46%** Participated in activities

Italians are Culturally Curious holidaymakers who tend to immerse themselves in a destination by soaking up the atmosphere and mixing with locals. They enjoy exploring Ireland's beautiful landscapes and sampling local dishes.

### WORKING TOGETHER



**INDUSTRY OPPORTUNITIES** Select the marketing opportunity that's right for you to help attract additional tourists and grow your business from Italy and other markets. [Click here](#)



**MARKET INSIGHTS** Learn about opportunities in other markets and keep up-to-date on latest tourist numbers and market intelligence. [Click here](#)

## CONTACT US

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# SOCIAL MEDIA FACTSHEET



PLATFORM	FOLLOWING	CONTENT DIRECTION	FORMAT
	345K	<ul style="list-style-type: none"> <li>Highly visual content that tells a story and encourages engagement (click, comments, likes, shares), with a focus on short videos</li> <li>Remarkable landscapes</li> </ul>	<p>Image: aspect ratio has to be 1:1 or 4:5</p> <p>Video: ideally aspect ratio has to be 1:1 or 4:5 and max 60 secs</p>
	117K	<ul style="list-style-type: none"> <li>Highly visual content that tells a story and encourages action</li> <li>Remarkable landscapes and off-the-beaten track imagery</li> <li>Instagram stories: actionable tips and top things to do and visit</li> </ul>	<p>Image: the aspect ratio for feed 1:1 or 4:5 (1:1 perform better) / Stories 9:16</p> <p>Video: the aspect ratio for feed 1:1 or 4:5 / Stories 9:16. Duration in feed: max 60 sec / Stories: 15 secs</p>
	11K	<ul style="list-style-type: none"> <li>Timely content that ideally features "new news"</li> <li>Seasonal content that is newsworthy</li> <li>New experiences, trending stories</li> </ul>	<p>Image: aspect ratio has to be 1:1 or 4:5</p> <p>Video: ideally aspect ratio has to be 1:1 or 4:5 and max 60 secs</p>
	618	<ul style="list-style-type: none"> <li>Highly visual content that inspires the audience and helps the planning process</li> <li>Food &amp; drink, niche content, experiences</li> </ul>	<p>Image: aspect ratio has to be 4:5</p> <p>Video: aspect ratio has to be 4:5 and max 60 secs</p>
	2.5K	<ul style="list-style-type: none"> <li>High quality and professional video footage</li> <li>Travel ideas, aerial views, "what to do/what to see" suggestions</li> <li>Include subtitles to reach Italian viewers</li> </ul>	<p>Video: aspect ratio has to be 16:9 and videos have to be at least 60 secs</p>

Click the icons to visit our social media profiles

**477k**  
followers  
across our  
channels

## HASHTAGS

Why not use our market specific hashtags?

#TurismoIrlanda

#Irelandacheamo

## WHAT ITALIANS LIKE?



cliffs



picturesque villages



roadtrips



castles



gardens



museums



wildlife

## DEMOGRAPHICS



65% female, 35% male  
32% 25-44yrs



66.5% female, 33.5% male  
38% 25-34yrs



77% female, 18% male  
32% 25-34yrs



42.3% female, 57.7% male  
Equally spread across different age ranges (25-64yrs)

## WHAT CONTENT WORKS?



### STORYTELLING ON SOCIAL

- We customise our copy for each platform, always making sure to include relevant @tags and #hashtags.
- We share the story behind every picture we post, in order to increase the knowledge of the destination.
- We try to give actionable tips and travel ideas to get off the beaten track



Ensure that your site has **foreign language content** when our social media content directs to it.

### DID YOU KNOW?

- Italians love visiting places where everyone has been
- Italians are fascinated by traditional Irish dance, pub culture and Irish folklore

## TOP PERFORMING EXAMPLES



- UGC content is top performing
- New formats, such as Reels, can guarantee better performances
- Immersive video that shows Ireland as a dreamy location



- UGC content
- 4:5 format is an excellent performer as well
- High quality pictures and coastal panorama drive high engagement
- Albums on specific themes/locations perform well



- Top 5/10 attractions/places grouped by themes work well.
- Trip ideas and itineraries are good content.
- Inspirational photos.
- Short descriptive copy.

**DO'S AND DON'TS**



- Why it works:**
- 4:5 ratio
  - High quality pic
  - Focus on the panorama
  - The copy tells the story of the place and allows the reader to go under the surface



- Why it doesn't work:**
- 16:9 format
  - Content with people
  - Storytelling is missing, we do not learn much about the area



- Why it works:**
- The focus is the panorama
  - The post focuses on the history behind the location
  - 3 photos are usually good performers



- Why it doesn't work:**
- 16:9 format
  - Content with people
  - No storytelling on the post
  - Use of hashtag on Facebook is not necessary



- Why it works:**
- Timely content
  - Awareness content rather than traffic driving
  - 3 photos work best



- Why it doesn't work:**
- The link goes to an English page
  - The topic of the tweet is quite niche and might not be interesting for Italians



- Why it works:**
- the panorama is the focus of the pin
  - Videos are best performers
  - Pinterest works best for active planning and the topic (on-the-road itinerary) suits this need perfectly.



- Why it doesn't work:**
- Content with people
  - the image is too dark
  - The panorama should be more the subject of the pin